

What To Do When Water Damage Occurs

You arrive home from work to find your home flooded from a broken pipe. You wake up to find that the water line to your washing machine has separated. Your living room looks like a swimming pool. Your brand new carpet and sofa are ruined, right? Maybe not!

There are many ways to treat water-damaged carpet, upholstery and hard flooring. But what can you do while waiting for help to arrive?

The Institute of Inspection, Cleaning and Restoration Certification (IICRC) recommends that you take the following steps while waiting for an IICRC-certified professional.

Stop the source of water flow.

Stay away from contaminated water or electrical hazards.

Move furnishings out of wet areas, or protect legs from moisture absorption with triple-folded aluminum foil.

Pin up draperies and upholstery skirts to prevent water circles.

Call 1-800-835-4524 to locate an IICRC-certified firm in your area who is qualified to handle water damaged restoration work.

Hire an IICRC firm who employ trained restoration technicians. IICRC-certified technicians know how to identify fibers and fabrics, and to select the best cleaning and restoration options. They are committed to provide you with services based on the highest level of honesty and integrity.

The IICRC recommends that you do not attempt to treat water damage yourself. To preserve the appearance and life of your carpet and furniture, hire a certified firm. You can be confident that an experienced, qualified professional is restoring your valuable furnishings.

To learn more about the IICRC or locate