

Carpet Need a Good Cleaning?

New carpet can improve the appearance of any room, but how can carpet that is walked on every day stay looking new? While regular vacuuming helps maintain a carpet's fresh appearance, fibers inevitably become soiled, resulting in a dulled appearance. It may be the time for a thorough cleaning.

To help your carpet look new again and ensure your complete satisfaction, the Institute of Inspection, Cleaning and Restoration Certification (IICRC) recommends hiring only certified professional carpet cleaners.

While selecting the right professional may seem difficult, you can contact the IICRC to easily obtain the name, address and phone number of certified firms who employ certified technicians. Upon request, the firms you contact should be able to provide a list of satisfied clients.

Before hiring anyone, have a company representative or technician come to your home to determine the most suitable type of cleaning method and inspect your carpet for problems spots or extremely soiled areas.

The IICRC also suggests that the consumer conduct an informal interview at this time and receive a written estimate.

Here are some questions you should ask the technician:

1. What are the basic services offered and what constitutes an extra charge? What are the prices for each?
2. Which cleaning method should be used? Discuss with the professional the best cleaning method for your carpets, as there are a variety of methods to suit different carpets and installations.
3. Who will move the furniture and is there an extra charge for doing so?

Prior to any services being performed, the IICRC recommends you receive a written contract or invoice confirming the total price and any statements or guarantees the cleaning company offers.

To learn more about the IICRC or locate an IICRC-certified firm or cleaner near you, please call the IICRC Referral System at (800) 835-4624. You can also visit the IICRC Web site at www.iicrc.org or write to the Institute at 2715 E. Mill Plain Blvd., Vancouver, WA 98661.

If you have a question about anything related to IICRC, [click here](#) to contact the IICRC Headquarters